Direct Wholesale
The Total Mobile Supply Solution

8998 Route 18 North #118, Old Bridge, NJ 08857

Office: 732-707-4141 Fax: 732-377-8769

Return Authorization Form

Date:	RA# (issued from DW):	Company Name:
Address:		
City:	State:	Zip Code:
Phone#:	Fax#:	

Inv Product Billed On	Model/Type	IMEI/ESN	Reason for Return

1. Completed RA forms must be emailed to returns@dwholesale.com for issuance of RA number & approval.
2. Handsets must be returned within 15-days of issuance of RA number.
3. RA form must be completed and included with all returned shipments.
4. The RA number must be written on the outside of the shipping carton.
5. All phones must be in original packaging including all items that were originally sold with it, including but not limited to: Chargers, battery, SIM Card & instructions.
6. The equipment must have a mechanical failure that can be duplicated by Direct Wholesale.
7. Customer will bear all freight charges for any refused shipments.
8. For each unit that has been accepted as a valid, DW, at its discretion will either ship replacement unit or credit Customer's account.